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REVIEWED BY (NAME/TITLE/DATE)	
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1.0 SUPPLIER QUALITY MANUAL OVERVIEW

The TA Supplier Quality Manual is considered a contractual obligation. Suppliers shall comply with all requirements specified in this manual, on the purchase order, and in associated documents.

In this manual “all requirements” includes

- requirements specified in this manual,
- requirements on the purchase order, and
- requirements in associated documents.

1.1 SCOPE

The TA Supplier Quality Manual applies to suppliers of products/materials, parts, special processes or services, and other supplies that are purchased in support of customer ordered end use items.

1.2 PURPOSE

The purpose of the TA Supplier Quality Manual is to define requirements for suppliers and the products and services they provide.

Suppliers are expected to provide products and services that are:

- in compliance with all requirements
- on time,
- free from all defects in materials, design, and workmanship,
- and fit for the intended purpose.

1.3 RIGHT OF ENTRY

TA, TA customers, and Government Regulatory Agencies have the right of entry into the supplier’s facilities. This provision shall be extended to all sub-tiers in the supply chain. Suppliers shall allow TA, TA Customers, and Government Regulatory Agencies to examine and verify the quality of work, records, processes, and material at any place including sub-tier facilities.

1.4

SUPPLIER AWARENESS

Supplier personnel awareness is fundamental for alignment among all organizations. All individuals performing work for TA Aerospace shall be aware of the following:

- a) Supplier Quality Policy;

- b) Relevant quality objectives as expressed within supplier yearly policy deployment;
- c) Their contribution to the effectiveness of the quality management system, including the benefits of improved performance;
- d) The implications of not conforming with the quality management system requirements;
- e) Relevant quality management system documented information and changes thereto as identified within the associated processes;
- f) Their contribution to product or service conformity;
- g) Their contribution to product safety;
- h) The importance of ethical behaviour as expressed within our Code of Conduct.
- i) If a supplier witnesses fraudulent activity or unethical behavior committed by an employee of TA Aerospace, they may report this anonymously at www.convercent.com; 1-800-461-9330.

2.0 SUB-TIERS

2.1 Suppliers are not authorized to perform any work transfer or sub-contract an entire product or service to sub-tiers in their supply chain unless authorized in writing by TA. When work transfers or sub-contracts are authorized in writing by TA, suppliers must flow down all requirements.

Suppliers are expected to require the same level of quality from their sub-tiers as that required by TA. The use of TA directed sources does not relieve the supplier of the responsibility for ensuring quality.

2.2 Suppliers may use sub-tiers in their supply chain to provide raw materials and components for products, and to perform special processes. In these cases, suppliers must flow down all requirements.

3.0 SPECIAL PROCESSES

3.1 Special processes refer to processes from which the results cannot be fully verified by subsequent inspection and testing of the product and where processing deficiencies may become apparent only after the product is in use. Special processes include, but are not limited to, the following:

- Heat Treating
- Chemical Processing
- Surface Enhancements

- Non-Destructive Testing
- Welding
- Nonconventional Machining

3.2 Suppliers providing special processes must have their own Nadcap accreditation or use sub-tiers in their supply chain that hold Nadcap accreditation.

3.2.1 **APPROVED PROCESS SOURCES: Additional customer specific approvals may be required in addition to Nadcap.**

Review the end user information on the purchase order and contact TA for assistance.

Examples: Pratt & Whitney MCL_LCS Appendix 36 and 56, Boeing D1-4426, Collins Doc 200, Lockheed QCS-001, Northrop Grumman OASIS ASPL, and others.

4.0 SIGNIFICANT SUPPLIER CHANGES REQUIRING NOTIFICATIONS

4.1 Supplier shall notify TA Aerospace within 48 hours of the following:

- a) supplier name changes
- b) ownership changes
- c) facility location changes
- d) quality management changes
- e) major equipment changes
- f) design changes
- g) manufacturing or services process changes
- h) Quality Management System registration changes (loss/probation/suspension/termination)
- i) FAA approval changes
- j) Nadcap/Nucap approval changes
- k) Major non-conformances having potential product impact
- l) Escapes from the supplier's quality system

Notification shall occur within 48 hours of the occurrence.

4.2 Suppliers shall not make any change which may affect product design, form, fit, or function without written approval from TA.

Examples may include but are not limited to:

- a) Use of material other than what was used in previously approved part or product

- b) Use of new, additional, replacement, or modified tools, equipment, dies, molds, patterns,
- c) Upgrade, rearrangement, inactivation, or reactivation of existing tooling or equipment
- d) Use of sub-tier supplier for parts, nonequivalent materials, or services
- e) Change to inspection or testing methods, new techniques
- f) Use of new source of materials
- g) Use of materials from new or existing suppliers, or changes in product appearance attributes.

5.0 SUPPLIER QUALITY MANAGEMENT SYSTEM LEVEL

Suppliers shall implement and maintain a Quality Management System certifications in accordance with the industry standards as appropriate for the type of product or service being ordered such as:

- AS9100
- AS9110
- AS9120
- AS9003
- ISO9001
- NADCAP
- Other to be reviewed on a case-by-case basis.

Note: When ASXXXX is referenced, EN and SJAC are also applicable.

6.0 TA AEROSPACE APPROVED SUPPLIER LIST (ASL)

The TA Aerospace Approved Supplier List (ASL) identifies suppliers that are approved to provide materials, parts, special processes or services, and other suppliers that are purchased in support of customer ordered end use items.

Risk Assessment for Externally Provided Processes, Products and Services

All suppliers of processes, products and services will be evaluated based on potential risks to Quality and Delivery of products to TA Aerospace customers. This evaluation will include the selection and use of all external suppliers. The risks that will be assessed are the following:

- Capacity concerns
- Manufacturing/Operational/ Regulatory concerns
- Supply Chain concerns.
- Environmental/ Location concerns.

All PO's that are considered "Low Risk" (See definitions in TA Quality Manual and below), will only require purchasing approval, which will be found in CSI with an issued PO. Any orders deemed "Medium" or "High" risk will either go through a supplier evaluation conducted by the Supplier Quality Team. The Evaluation will be at the Supplier Quality teams discretion. Evaluation activities can range from a full-blown supplier audit to periodic product audits. The enhanced evaluation will allow potential risks to be mitigated and reduced based on the findings of the Supplier Quality team review.

Definitions for Quality Manual

Low Risk: Product or orders that have had the following risks assessed and deemed that there is a 95% or better probability of shipping compliant product to customer on time:

- Delivery
- Capacity concerns
- Manufacturing/Operational/ Regulatory concerns
- Supply Chain concerns.
- Environmental/ Location concerns.

Medium Risk: Product or orders that have had the following risks assessed and deemed that there is a 75% or better probability of shipping compliant product to customer on time:

- Delivery
- Capacity concerns
- Manufacturing/Operational/ Regulatory concerns
- Supply Chain concerns.
- Environmental/ Location concerns.

High Risk: Product or orders that have had the following risks assessed and deemed that there is a 50% or better probability of shipping compliant product to customer on time:

- Delivery
- Capacity concerns
- Manufacturing/Operational/ Regulatory concerns
- Supply Chain concerns.

- Environmental/ Location concerns.

Suppliers shall maintain their own ASL to monitor their sub-tier supply chain. TA Supplier sub-tiers are not required to be added to the TA ASL.

6.1 NEW SUPPLIERS TO ADD TO THE ASL

- 6.1.1 Suppliers that maintain Quality Management System certifications such as those listed in “SUPPLIER QUALITY MANAGEMENT SYSTEM LEVEL” may be added to the ASL as status “CERTIFIED” and do not require any additional evaluations or audits of their quality management system to begin providing product or services. (see also 6.2)
- 6.1.2 Suppliers without such certifications may be added to the ASL as “PROBATIONARY.” (see also 6.2)
- 6.1.3 Additional criteria for supplier evaluation may include any of the following as deemed appropriate by purchasing and quality:
 - a) risk assessments of capabilities, capacities, strengths, and weaknesses
 - b) equipment, resources,
 - c) technical and process expertise
 - d) business and manufacturing process controls
 - e) product conformity assessments
 - f) significant changes in management, facility, equipment
 - g) historical performance with similar products or services
 - h) sub-tier supply chain management and control
 - i) digital data handling
 - j) competitive cost
 - k) responsiveness

6.2 Approved Supplier List (ASL) STATUS

Supplier ASL status will be either:

- 6.2.1 **CERTIFIED:** Suppliers shall meet the requirements of this manual and have Quality Management System certifications such as those listed in “SUPPLIER QUALITY MANAGEMENT SYSTEM LEVEL.” The supplier rating shall be green or yellow.
- 6.2.2 **PROBATIONARY:** Suppliers may be PROBATIONARY if
 1. A suppliers is being added to the ASL for the first time and is pending submittal of certification or survey documents. OR
 2. An existing supplier has been down-rated due to not meeting the requirements of this manual, such as a supplier whose rating is trending red for 3 consecutive months.



Purchasing or Quality may issue a corrective action, request an improvement plan, or implement a form of risk mitigation, such as source inspection. If performance is not improved appropriately, the supplier may be suspended.

- 6.2.3 **SUSPENDED:** Suppliers that continue to fail in meeting the requirements specified in this manual. Suppliers may contest their status with Quality Management. A supplier that was suspended may be up rated after evaluation of their quality management system and commitment to remain in compliance with the requirements specified in this manual.
- 6.2.4 **INACTIVE:** A supplier that is not being used for business reasons not related to their performance. Inactive suppliers may be up rated at the discretion of Quality Management.

NOTE: There are status codes available in TA's current ERP system (CSI) that are not to be used. These are "Open" and "Qualified." Currently, TA does not use these codes.

6.3 SUPPLIER PERFORMANCE RATING SYSTEM

Supplier performance is monitored through On-Time Delivery (OTD) and quality rating.

- 6.3.1 **On-Time Delivery (OTD):** shipment receipts that are either late or earlier than allowed by the purchase order.

Late Shipments: shipment receipts on TA dock after its scheduled date. The cutoff is at the end of the scheduled calendar day.

Early Shipments: shipment receipts on TA dock more than 3 days prior to its scheduled date. Purchasing may approve early shipments at their discretion.

- 6.3.2 **Quality Escapes - Material Rejection Reports (MRR's):** TA measures supplier quality performance on a monthly escape scale.

6.3.3 Supplier Rating Criteria

Quality		On-Time Delivery	
Green	80pts. and above	Green	80pts. and above
Yellow	79 – 70pts.	Yellow	79 – 70pts.
Red	69pts. or less	Red	69pts. or less

6.4 RECURRING SUPPLIER EVALUATIONS FOR EXISTING SUPPLIERS ON THE ASL

- 6.4.1 Recurring supplier evaluations will be performed for existing suppliers already on the ASL. Supplier performance of On-Time Delivery (OTD) and quality shall be evaluated by Purchasing and Quality periodically throughout the year or at least quarterly. During these

meetings, Purchasing and Quality will review any suppliers with 10 or more PO Lines received for the period.

- 6.4.2 Additional evaluations may also be performed at the discretion of Purchasing and Quality. These may be via email surveys, or through audits, remote or on-site audit as deemed appropriate by Purchasing and Quality.

6.5 ACTIONS FOR POOR PERFORMANCE

TA shall take action when Suppliers demonstrate poor performance, such as red On-Time Delivery (OTD) and/or red quality rating trend for 3 consecutive months.

Purchasing will be responsible for notifying Suppliers when performance is poor and shall be the focal point for communication.

Quality will change the Supplier status on the ASL to Probationary.

Quality shall issue a corrective action, request an improvement plan, or implement a form of risk mitigation, such as source inspection.

If Supplier performance is not improved appropriately, Quality will change the Supplier status on the ASL to Suspended.

Any supplier disputes should be reported to TA Purchasing within 30 days from receipt for reevaluation.

7.0 PURCHASE ORDERS TO SUPPLIERS

Suppliers are responsible for non-conformances resulting from lack of awareness or understanding of requirements specified in this manual.

7.1 ORDER OF PRECEDENCE

Should conflicts exist:

The TA Purchase Order will be the primary source of requirements, followed by engineering part drawings, and, then this manual.

7.2 PURCHASE ORDER REQUIREMENTS

In addition to the requirements specified this manual, suppliers shall comply with the requirements on the TA Purchase Orders (PO), and in associated documents.

“Associated documents” may be engineering part drawings, specifications, and/or other data.

Acceptance of the purchase order constitutes acceptance of the requirements specified in this manual. Any deviation requires prior written agreement from TA Quality Management.

7.3 PURCHASE ORDER REVIEW

As part of the purchase order review and quality planning process, suppliers are responsible to perform and in depth review of this manual, the purchase order and associated documents. Suppliers shall ensure they comprehend and shall comply with these requirements.

Acceptance of the purchase order constitutes acceptance and accountability for compliance with all requirements specified in this manual, on the purchase order, and in associated documents.

7.4 PURCHASE ORDERS MISSING INFORMATION

Should details of any requirement not be available to the supplier, the supplier shall request them from the TA Purchasing Department.

7.5 PURCHASE ORDER CLARIFICATIONS

If questions are identified, the supplier shall contact the TA Purchasing Department for clarification. Questions are to be resolved prior to beginning manufacturing and/or services. The requirements specified in this manual, on the purchase order, and in associated documents shall not be superseded by verbal agreement. All agreements must be finalized in writing on the purchase order.

7.6 PURCHASE ORDER CHANGES AND DEVIATIONS

TA may potentially accept a deviation provided the request is made in writing from the supplier prior to shipping to TA. Should the supplier decide to request a deviation, they must submit it in writing to the TA Purchasing Department. Upon submission, the request will be sent to Quality and Engineering for review and next steps.

Changes, supplements, or amendments to requirements specified in this manual, on the purchase order, and in associated documents shall be in writing on the purchase order.

7.7 PURCHASE ORDER CONFIGURAITON

Unless otherwise specified on the purchase order, all work shall be performed to the latest revision of the requirement specification or associated document. If the purchase order does not indicate the revision, use the revision in effect at the purchase order issue date. The supplier may requests to use a different revision per "Purchase Order Changes and Deviations."

8.0 SUPPLIER AUDITS

TA Purchasing and/or Quality may at any time decide to perform a supplier audit, on-site or remote,

- a) to evaluate effectiveness of the quality management system,

- b) to confirm compliance to requirements,
- c) to perform product audits, inspections, tests
- d) to review Supplier Corrective Action Requests (SCARS),
- e) to investigate delivery issues,
- f) or, for other relevant reason.

Suppliers shall furnish, at no charge, reasonable facilities and assistance for safe and convenient performance of audits, inspections, or tests.

TA may choose to use results from “other party” audits in lieu of performing an audit, inspection, or test.

TA may choose a third party to perform an audit, inspection or test at supplier’s facility.

9.0 CONTROL OF DOCUMENTED INFORMATION AND RECORDS

9.1 PROPRIETARY INFORMATION

Drawings of parts designed by TA are proprietary and as such, the supplier shall not manufacture parts from these drawings for any party other than TA.

TA and TA’s customer’s information such as drawings, materials used, technology, customers, and financial information should be considered proprietary information. As such, the supplier will not divulge this information to other parties.

9.2 DOCUMENTED INFORMATION, RECORDS, AND DATA CONTROL

9.2.1 Documented information, records, and data:

- a) may be in the form of any type of media, such as hard copy or electronic media,
- b) shall be made available in the English language,
- c) shall be maintained and controlled to demonstrate conformance to specified requirements and the effective operation of the QMS,
- d) shall be stored and retained in such a way that they are readily retrievable, and in a suitable environment to prevent damage, deterioration, and to prevent loss.

9.2.2 Suppliers shall maintain and control documented information, records, and data for processes, inspection, and testing activities to verify that all specified requirements for the product are met.

9.2.3 Data control shall include:

- a) The review and approval for adequacy by authorized personnel
- b) The review and approval of changes to documents
- c) A master list to identify current revision status
- d) Availability to personnel needing access
- e) Removal of obsolete documents from all points of use

9.3 RECORD RETENTION

All product-related records are to be kept for a minimum of ten (10) years unless otherwise specified, and must be traceable to the specific part number and shipment lot.

10.0 COUNTERFEIT PARTS PROTECTION

Suppliers shall maintain a documented program to avoid, detect, mitigate, and disposition counterfeit parts and materials.

Electronics suppliers shall reference AS5553 for guidance

All other suppliers shall reference AS6174 for guidance.

11.0 FOREIGN OBJECT DAMAGE (FOD) CONTROL PROGRAM

The supplier shall maintain a FOD control program in accordance with AS9146 NAS412. The goal of the program is to control and eliminate foreign object damage and/or contamination appropriate to the supplier's manufacturing, assembly, test, inspection, packaging and shipping operations.

12.0 PROCESS CONTROL

Suppliers shall plan their processes to ensure they are performed under controlled conditions.

These processes shall be maintained with documented information including:

- Part number and name
- Current engineering drawing revision level
- Required tooling, equipment and gages
- Material identification and procurement instructions
- Key Characteristics if applicable
- Relevant engineering and manufacturing specifications and standards
- Set-up instructions

Inspection and test instructions

When the design is controlled by the supplier, sufficient technical documentation shall be maintained and provided to TA for verification, validation, and integrity of the product.

13.0 PRODUCT IDENTIFICATION AND TRACEABILITY

Suppliers shall establish a lot control and traceability system that provides for positive identification and documentation for each lot or batch of product from receipt of raw material through fabrication, processing, storage and shipment. Traceability should be

maintained through the use of a unique identifier assigned to each lot of material or product.

Product must be identified by a suitable means (markings, stamps, tags, labels, etc.) and physically held in designated locations to indicate the conformance or nonconformance of product with regard to inspection and tests performed. The identification of inspection and test status must be maintained throughout all phases of production to ensure that only conforming product is released for delivery to TA.

14.0 STAMP CONTROL – ACCEPTANCE AUTHORITY MEDIA (AAM)

Suppliers shall maintain a system for the control and use of stamps or other forms of Acceptance Authority Media (AAM). This shall be clearly defined in its QMS. AAM shall be considered a personal warranty. Continued compliance shall assess:

- a) AAM errors (omissions, typos, legibility)
- b) AAM timeliness (stamp as you go)
- c) AAM misrepresentation (unauthorized use, falsification)
- d) AAM training (ethics, culture, proper usage).

15.0 MAINTENANCE, REGULATIONS, ENVIRONMENT

Suppliers shall maintain an appropriate resources and maintenance program.

Suppliers shall ensure compliance with all applicable government safety and environmental regulations, including those concerning handling, recycling or disposing of hazardous materials.

Suppliers shall maintain a work environment conducive to quality work which will promote continuous improvement and the appropriate state of order and cleanliness.

16.0 CONTROL OF MEASURING AND TEST EQUIPMENT

Suppliers shall maintain a system for the control, calibration, and maintenance of measuring and test equipment used to determine product conformance.

17.0 INSPECTION AND TESTING

17.1 Supplies shall have a process for

- a) Receiving Inspection: incoming product shall be inspected and/or verified as conforming to specified requirements. Document the review and approval of documents such as material test reports and certifications.
- b) In-process Inspection: in-process product shall be 100% inspected and/or verified as conforming to specified requirements.
- c) Final Inspection: final product shall be 100 % inspected and/or verified as conforming to all specified requirements.

NOTE: See “Sampling Inspection” for possible exceptions to 100% inspection and/or verification.

17.2 FIRST ARTICLE INSPECTION (FAI)

Suppliers shall follow AS9102, “Aerospace First Article Inspection Requirement” initially qualify a product, process, or service. A new First Article Inspection Report (FAIR) may be requested if there is a gap of time since last production.

17.3 SAMPLING INSPECTION PLANS – STATISTICAL PRODUCT ACCEPTANCE

Suppliers are responsible for the quality of their products and services and will not rely on TA to determine the quality level upon receipt. Suppliers shall perform 100% inspection and/or verification of product to ensure conformance to all specified requirements.

17.3.1 When approved by TA and TA Customers, supplier’s sampling inspection plans shall conform to AS9138 “Aerospace Series – Quality Management Systems Statistical Product Acceptance Requirements.”

17.3.2 In some cases, inspection sampling plans are specifically prescribed or even prohibited by TA Customers. Prior to implementation of any sampling inspection plan, the sampling plans and procedures must be submitted to and approved by TA Quality.

17.3.3 Use of sampling inspection plans is not intended to imply that non-conforming product is acceptable nor does it relieve the supplier of their responsibility, and potential chargebacks.

18.0 CONTROL OF NON-CONFORMING PRODUCT

Suppliers should maintain documented information to ensure that nonconforming product is prevented from unintended use and/or delivery to TA.

This information must include:

- a) A control system that provides for visual identification, documentation, segregation, evaluation, and disposition of non-conforming product
- b) The responsibility for review and authority for the disposition of non-conforming product. Non-conforming product shall be both reviewed and dispositioned (rework, scrap and/or submit for customer disposition) in accordance with documented information.
- c) Rework must be performed in accordance to documented instructions and these instructions must be both accessible and utilized by all responsible personnel. Reworked product must be re-inspected to the original acceptance criteria and in accordance with the documented instructions.
- d) Recording of all non-conformances to allow for defect trend analysis and the generation of internal corrective action plans whenever appropriate.

TA written approval is required prior to shipment of products or services that are not conforming to the requirements specified in this manual, on the purchase order, and in

associated documents. If TA written approval is granted, the shipping documents and the exterior shipping container should be properly identified with the TA approval tracking information.

19.0 SUPPLIER DISCLOSURES – NOTIFICATION OF ESCAPE (NOE)

When the supplier becomes aware of a suspect product and/or service that has escaped from the supplier's facility to TA, the supplier shall notify TA immediately via verbal communication or email.

A product or service escape is defined as a product or service that has been delivered to TA that does not meet the requirements specified in this manual, on the purchase order, and in associated documents.

Within 48 hours, the supplier shall provide a formal written "disclosure" or Notification of Escape (NOE) letter containing all relevant information including:

- a) affected process and/or product number and name
- b) description of the problem, "should be" and "is"
- c) quantity, ship dates, purchase orders, and delivery information
- d) serial numbers, lots, batches, and other traceability information
- e) the latest FAIR performed for the affected part
- f) containment actions
- g) immediate correction actions
- h) root cause
- i) long term corrective action

If the root cause and long term corrective action it is not immediately known, it shall be provided within 14 days.

20.0 CORRECTIVE ACTION

Suppliers shall maintain documented information for implementing corrective action and evaluating its effectiveness.

Suppliers shall assume complete responsibility for the quality of their product. In the event TA experiences a quality related problem with a supplier's product (either at the point of receipt, during production, or when determined to be the root cause of a TA or TA Customer rejection), the supplier is expected to cooperate fully in all investigations and the implementation of effective corrective action to prevent future recurrence.

21.0 COST RECOVERY

Products or services may be returned to the supplier at the supplier's expense for immediate replacement and/or rework and redelivery to TA. All replacements and/or

rework and redelivery shall be completed within such time as TA requires. All costs, expenses, loss of value, and any other damages incurred as a result of, or in connection with, nonconformance, replacement, or other correction may be pursued by TA.

In the event scheduling prohibits return to the supplier, TA reserves the right to perform the necessary sorting and/or rework at the supplier's expense. Additional associated costs, as result of the nonconformance, may be charged back to the responsible supplier.

Suppliers may be charged by TA to recover the costs associated with any supplier-responsible late delivery and/or nonconformance. TA will determine if the supplier will be charged for the full rate or a lesser rate for shared responsibility.

Examples may include, but are-not limited to, line shutdowns, sorting, rework, value added, certification discrepancies, special transportation, and expedited shipping costs.

22.0 CONTINUOUS IMPROVEMENT

A continuous improvement philosophy should be evident throughout the supplier's organization. Suppliers should continuously strive to improve quality, service, delivery and cost.

23.0 COST REDUCTIONS AND PROCESS IMPROVEMENTS

Suppliers are expected to recommend both product and process improvements to reduce total costs and lead times. Submit recommendations to TA Purchasing. TA Quality and Engineering assessments may be required. Supplier shall obtain formal TA approval prior to implementation.

24.0 CONTROL OF CUSTOMER MATERIALS AND PROPERTY

In the event that TA or TA's Customer provides production materials, suppliers shall keep records on the status of and maintain control of those materials.

In the event that TA or TA's Customer provides inspection tools, equipment, tooling, returnable packaging or other property, suppliers shall keep records on the status of and maintain control of this property

Records shall include storage location, inventory level, and maintenance.

Production materials or property that is lost, damaged, or otherwise unsuitable for use should be recorded and immediately reported to TA.

25.0 STORAGE, HANDLING, PACKAGING

25.1 Suppliers shall be responsible for proper storage, handling, packaging, preservation and delivery of product.

25.2 The Purchase Order will define the method of shipment, destination, and special packaging requirements.



If identification/tagging instructions are not on the drawing or the Purchase Order, the supplier shall at a minimum include the part number and Purchase Order number on the part identification tag or box.

Parts should be packaged in quantities and/or container sizes specified by TA. Containers should be identified with the part number, quantity, and Purchase Order number as a minimum. Additional markings and or information may be requested.

- 25.3 If instructions are not specified, the supplier is responsible to take the necessary measures to prevent product damage during shipment.
- 25.4 Product must be free of any FOD or other conditions that may impact the product.
- 25.5 Ensure the required documentation, certifications, and test reports are delivered with the physical product. Documents shall be easily accessible and marked.
- 25.6 When TA is responsible for transportation costs, contact TA Purchasing for the appropriate account number.

REVISION HISTORY

REVISION	DATE	DESCRIPTION OF CHANGE	AUTHOR
NC	1/6/17	Initial development and release	K. Redeemer
A	6/16/17	Revise rating criteria. Removed Preventative Action from manual. Typo under Conditional Suppliers. Added breakdown for Vendor OTD scoring Added Counterfeit Parts Prevention Section 7.0. Additional information added to Probationary status.	K. Redeemer
B	2/26/19	Revise rating criteria. Revised form titles in section 2.3. Updated names (leaders and Company Name) and logo. Removed source delegation section.	X. Cerna
C	10/22/2019	Omitted repeat statement. Added sampling plan. Revised supplier qualification process responsibility. Added supplier disclosures. Added deliverable document requirement.	R. Ahmadi
D	10/1/2023	Rewritten	L. Thomason

E	8/13/2024	Changed supplier quality rating from number of MRR's to points. Section 6.2 Status – see note. Added Supplier Risk to Section 6	L. Thomason
F	4/14/26	Added Supplier Hot Line	P Barry